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CUSTOMER COMMENT SURVEY

Thank you for your interest in Folding Shutter Corporation. We appreciate your patronage and would welcome your comments and/or suggestions about our product and the performance of our company. Please put a checkmark in the box of your desired answer.

Thank you!

Sue

WJK

How would you rate your experience with our Sales Representative?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection: MR KRAMER WORKED WITH ME ON EVERY ASPECT OF THIS PURCHASE. HE WAS ALWAYS AVAILABLE TO ANSWER ANY QUESTIONS -

How would you rate your experience with our Customer Service Representative handling your questions, installation, etc?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection: MANY PEOPLE - SUE, ADAM, MR. KRAMER ARE THE BEST. THE INSTALLERS WERE SO NICE, AMIABLE -

Did your technician appear professional and knowledgeable?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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Was all work performed in a professional manner?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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Was the product operation explained?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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Did the technician answer all your questions and/or concerns?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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Was the cleanup after installation satisfactory?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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May we use you as a referral?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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How would you rate your overall experience?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection: THE INSPECTOR SAID IT WAS SOME OF THE BEST WORK SHE'D EVER SEEN - MY NEIGHBOR ALREADY ASKED ABOUT MY WINDOWS! MY FRIEND IN MELBOURNE IS ALSO AWARE OF YOUR SERVICES!

SUGGESTIONS:

I WAS NOT PREPARED FOR ALL THE KINDNESSES SHOWN. I THOUGHT IT WOULD JUST BE 'BUSINESS.' ANYTHING THAT HAD TO BE CORRECTED WAS DONE EVERYONE WAS SO PLEASANT. I LOVE MY WINDOWS!

We would greatly appreciate your information below should we like to contact you regarding your responses above.

NAME GAIL DICKS
 ADDRESS _____
 CITY VERO BEACH STATE FL ZIP CODE _____

I CAN'T SAY ENOUGH!