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FOLDING SHUTTER CORPORATION

CASTLE IMPACT WINDOWS

CUSTOMER COMMENT SURVEY

Thank you for your interest in Folding Shutter Corporation. We appreciate your patronage and would welcome your comments and/or suggestions about our product and the performance of our company. Please put a checkmark in the box of your desired answer.

Thank you!
Sue

How would you rate your experience with our Sales Representative?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection:

DCC

How would you rate your experience with our Customer Service Representative handling your questions, installation, etc?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection:

Did your technician appear professional and knowledgeable?

Yes No

Was all work performed in a professional manner?

Yes No

Was the product operation explained?

Yes No

LM

Did the technician answer all your questions and/or concerns?

Yes No

Was the cleanup after installation satisfactory?

Yes No

May we use you as a referral?

Yes No

How would you rate your overall experience?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection:

SUGGESTIONS:

Very good service. The
installers were exceptional. (Lewis & Mike
Please give them a "raise" & bonuses - they deserve it!

We would greatly appreciate your information below should we like to contact you regarding your responses above.

NAME John Smith
 ADDRESS _____
 CITY Boca Raton STATE Fla. ZIP CODE _____