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FOLDING SHUTTER CORPORATION

CASTLE IMPACT WINDOWS

CUSTOMER COMMENT SURVEY

Thank you for your interest in Folding Shutter Corporation. We appreciate your patronage and would welcome your comments and/or suggestions about our product and the performance of our company. Please put a checkmark in the box of your desired answer.

Thank you!  
Sue

How would you rate your experience with our Sales Representative?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection:  
 Always a pleasure to work with Keena Sheehan. He is patient and always makes things work to give you the best deal for the money you have to spend.

How would you rate your experience with our Customer Service Representative handling your questions, installation, etc?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Did your technician appear professional and knowledgeable?

Yes  No

Was all work performed in a professional manner?

Yes  No

Was the product operation explained?

Yes  No

Did the technician answer all your questions and/or concerns?

Yes  No

Was the cleanup after installation satisfactory?

Yes  No

May we use you as a referral?

Yes  No

How would you rate your overall experience?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection:  
 Tom and Mike make a great team. Mike called when he had a tight schedule to finish putting the caps on the windows.

SUGGESTIONS: Just wish I could have afforded all the windows at one time. There is a dust that gets everywhere. You cannot help it.

Looking forward to working with you in the future.

We would greatly appreciate your information below should we like to contact you regarding your responses above.

NAME Michael Spencer  
 ADDRESS \_\_\_\_\_  
 CITY ROYAL PALM BEACH STATE FL ZIP CODE \_\_\_\_\_