

08252014004

LIKE US ON FACEBOOK

FOLDING SHUTTER CORPORATION

CASTLE IMPACT WINDOWS

CUSTOMER COMMENT SURVEY

Thank you for your interest in Folding Shutter Corporation. We appreciate your patronage and would welcome your comments and/or suggestions about our product and the performance of our company. Please put a checkmark in the box of your desired answer.

Thank you!  
DCC

How would you rate your experience with our Sales Representative?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

DCC

How would you rate your experience with our Customer Service Representative handling your questions, installation, etc?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Did your technician appear professional and knowledgeable?

Yes  No

Was all work performed in a professional manner?

Yes  No

Was the product operation explained?

Yes  No

CR

Did the technician answer all your questions and/or concerns?

Yes  No

Was the cleanup after installation satisfactory?

Yes  No

May we use you as a referral?

Yes  No

How would you rate your overall experience?

Excellent	<input checked="" type="checkbox"/>
Good	<input type="checkbox"/>
Fair	<input type="checkbox"/>
Poor	<input type="checkbox"/>

Comment on selection: \_\_\_\_\_  
 We LOVE our shutters!  
 They give the finishing touch to our home, and they are so easy to operate.  
 A job well done!

SUGGESTIONS:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

We would greatly appreciate your information below should we like to contact you regarding your responses above.

NAME Mary Zuniga  
 ADDRESS \_\_\_\_\_  
 CITY Delray Beach STATE FL ZIP CODE \_\_\_\_\_